

North Northamptonshire Council

Transforming North Northamptonshire Council's Adult Social Care Provider Services 2022

Frequently Asked Questions (FAQs)

1. Will my relative have to stop using Beech Close or Pine Lodge?

This will depend on the outcome of the consultation however every effort will be made to ensure everyone is supported for their care and support needs should we decommission any of our services in the future. We will carry out further consultation with affected staff, people who use our services and stakeholders should further recommendations and decisions be made about our current buildings used for care.

2. Will I have to pay more for my care?

If you are receiving care and support from your local authority, you may be subject to a charge towards the cost of your care. However, financial assessment will be undertaken to determine this.

3. Will I be able to stay with my friends?

This will depend on the outcome of the consultation however every effort will be made to ensure people remain in any friendship groups should we decommission any of our services in the future.

4. Will my carer change?

This will depend on the outcome of the consultation should we decommission any of our services in the future.

5. Are there any roles within NNC working with people with Dementia as this is something I really enjoy and feel passionate about?

A high volume of patients are discharged from hospital with dementia who need support. Potentially Thackley Green will provide a level of support for people with dementia so there will be a range of opportunities to explore.

6. What will happen to Beech Close and Pine Lodge?

Whatever option is decided regarding Beech, we would need to move residents out of Beech – if refurbishment/rebuild/remodel, either option would take approx. 3-years for works to be undertaken. We would need to work with staff and families to ensure the right support is available for people. Once the decision is made, we will support people as necessary. We will carry out further consultation with affected staff, people who use our services and stakeholders should further recommendations and decisions be made about our current buildings used for care.

7. When will families be informed?

We are holding a 12-week consultation period. No decisions will be made about the future delivery of these services until we have considered all of the feedback received to this consultation. We will then review our strategy and report our findings and next steps to Executive. This will be after the consultation period, which ends on the 15th of January 2023. We will keep staff, residents and families informed of the outcome of the Executive decision and next steps.

8. There is a lot of talk about carers but what about other staff – ancillary/kitchen/activities/senior staff?

If we take on a Specialist Care Centre, there are a range of similar roles within kitchen/ancillary posts that will be needed. There are also a number of different roles and vacancies across other directorates aside from Adult Social Care. All staff will have opportunity for redeployment.

9. Will there no longer be any long-term care?

The plan is to focus on short term care and reablement services. There are a number of providers across the external market that can support long term care.

10. How can I give my views?

You can give us your views by completing our online questionnaire [here](https://northnorthants.citizenspace.com/asc-swp/nncproviderservicesconsultation). Or by typing <https://northnorthants.citizenspace.com/asc-swp/nncproviderservicesconsultation> into your browser.

Alternatively, you can email or send your comments in by post using the contact details below.

Email address: ConsultingOnNNCProviderServices@northnorthants.gov.uk

Postal address: North Northamptonshire Council, Transforming Adult Social Care Provider Services Consultation, William Knibb Centre, Montagu St, Kettering, NN16 8AE (Please address to Kim Allen)

If you would like a copy of this questionnaire in another format (including paper, easy read or large print) please contact us.

11. When is the deadline for giving my views?

The consultation started on Friday, 21 October 2022 and will close at midnight on Sunday, 15 January 2023.

12. What will happen with my response and what will happen next?

No decisions will be made about the future delivery of these services until we have considered all of the feedback received to this consultation. We will then review our strategy and report our findings and next steps to Executive. This will be after the consultation period, which ends on the 15th of January 2023.