

“Your Voice Matters”

North Northamptonshire Council Consultation and Engagement Strategy - Group Facilitator’s Feedback Form

Have your say

We're developing a new Consultation and Engagement Strategy and want to understand what works well, what could be improved and how more people can get involved.

There are no right or wrong answers. We're interested in your experiences and opinions.

This early engagement stage is focused on understanding how residents, communities, partners and stakeholders would like to be involved in shaping local services, what barriers they experience when sharing their views, and what would encourage them to participate in the future.

We want to know what would make people more likely to get involved in Council consultations and engagement activities and local decision-making.

This form is to help assist a group of respondents to record and provide their feedback as a collective group (for example a community group).

The following questions are intended as prompts. Not every question needs to be asked.

Discussion prompts have been included, which facilitators can use to aid the conversation if needed

Please read the accompanying Overview and Key Information document before facilitating a discussion.

For those who would like to respond as an individual then we would encourage them to complete the [online questionnaire](#) via the QR code below:



About you

Name of facilitator(s)	
Name of organisation/group	
Date of meeting	
Number of participants	

Please briefly describe the audience type i.e. local residents, people with disabilities, young people, etc:

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(If you only have time to ask your group one question, please ask question 7)

1. Thinking generally, how do you feel about the Council asking people for their views?

Prompts:

- Does it feel important?
- Does it happen often enough?
- Do people feel their views are listened to?

2. What stops people from taking part in in consultation and engagement activities and local decisions?

Prompts:

- Lack of time
- Not hearing about opportunities
- Accessibility issues
- Not understanding the information
- Not believing feedback makes a difference

3. If the Council wants your views, what is the best way to reach you and tell you about opportunities?

Prompts:

- Email
- Social media
- Local media
- Town and Parish Council newsletters
- Community groups
- Local events
- Schools and colleges
- Libraries

4. What are the best ways for people to have their say?

Prompts:

- Surveys
- Community meetings
- Focus groups
- Drop-in sessions
- Social media
- Speaking to councillors

5. What would encourage people to take part more often?

Prompts:

- Better communication
- Simpler information
- Different venues
- Online options
- Quicker feedback on outcomes
- Personal invitations

6. How can the Council show people that it has listened and acted on feedback?

Prompts:

- Sharing outcomes (We Asked, You Said, We Did)
- Explaining decisions
- Reporting back
- Showing examples of change

7. If you could give the Council one piece of advice about engaging with local people, what would it be?

(If you only have time to ask your group one question, please ask this one)

Thank you for completing this feedback from.

Please submit your completed by 4 October 2026.

Please send it to us by one of the following methods:

Email: YourVoiceMatters@northnorthants.gov.uk

Post:

Consultation and Engagement Team
North Northamptonshire Council
Sheerness House
Meadow Road
Kettering
NN16 8TL

Or by handing it in to one of North Northamptonshire Council's libraries.