

## Privacy Notice

### Personal Information we may collect from you

You may provide us with or we may obtain personal information about you, such as information regarding your:

- personal contact details that allows us to contact you directly such as name, title, email addresses and telephone numbers;
- date of birth;
- gender;
- records of your interactions with us such as telephone conversations, emails and other correspondence and your instructions to us;
- Details you provide about your experience in the sport and your interests in getting further involved in the sport;
- any feedback you provide in a survey;
- records of your attendance at any events, competitions or workshops delivered by us or our sports partners;
- images in video and/or photographic form and voice recordings;
- any payment or bank details you provide so that we can receive payments from you or you can receive funding from us and details of the financial transactions with you;
- use of and movements through our online portal, passwords, personal identification numbers, IP addresses, user names and other IT system identifying information;
- any funding application details; and
- your marketing preferences so that we know whether and how we should contact you.

### Special Categories Of Personal Information

We may also collect, store and use the following "special categories" of more sensitive personal information regarding you:

- information about your race or ethnicity, religious beliefs, sexual orientation and political opinions;
- information about your health, including any medical condition, health and sickness records, medical records and health professional information;

We may not collect all of the above types of special category personal information about you.

In relation to special category personal data that we do process we do so on the basis that:

- the processing is necessary for reasons of substantial public interest, on a lawful basis;
- it is necessary for the establishment, exercise or defence of legal claims;
- it is necessary for the purposes of carrying out the obligations and exercising our or your rights in the field of employment and social security and social protection law; or
- based on your explicit consent.

In the table below, we refer to these as the "special category reasons for processing of your personal data".

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**Northamptonshire Sport**

Delapré Abbey, London Road, Northampton NN4 8AW

01604 389 976 | [info@northamptonshiresport.org](mailto:info@northamptonshiresport.org)

UK Registered Charity Number: 1184107

We may also collect criminal records information from you. For criminal records history we process it on the basis of legal obligations or based on your explicit consent.

### How we get the information and why we have it

We typically collect personal information when you create an account on our site at [www.northamptonshiresport.org](http://www.northamptonshiresport.org), sign up for our newsletter, contact us about funding, when you make a query and/or complaint or when you correspond with us by phone, e-mail or in some other way.

Under the General Data Protection Regulation (GDPR), the lawful bases we rely on for processing this information are:

- a) Your consent. You are able to remove your consent at any time. You can do this by contacting us at [info@northamptonshiresport.org](mailto:info@northamptonshiresport.org)
- b) We have a contractual obligation.
- c) We have a legitimate interest.

### What we do with the information we have

The table below describes the main purposes for which we process your personal information, the categories of your information involved and our lawful basis for being able to do this.

Purpose	Personal information used	Lawful basis
To administer any account(s) you have with us and managing our relationship with you, including dealing with enquiries made by you	All contact details, records of your interactions with us, and marketing preferences.  Use of and movements through our online portal.	This is necessary to enable us to properly manage and administer your account with us.
To send you marketing information we think you might find useful or which you have requested from us, including our newsletter and information about our events and any activities from about our partners and activity providers to further progress your interest in the sport	Contact details and marketing preferences.  Details you provide about your experience in physical activity and, your interests in getting further involved in physical activity	Where you have given us your explicit consent to do so
To deal with your queries or complaints	Contact details and records of your interactions with us.	We have a legitimate interest to provide complaint handling services to you in case there are any issues with the service we provide.
Retention of records	All the personal information we collect.	We have a legitimate interest in retaining records whilst they may be required in relation to complaints or claims. We need to retain records in order to properly administer and manage any account you have with us and in

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Purpose	Personal information used	Lawful basis
		<p>some cases we may have legal or regulatory obligations to retain records.</p> <p>We process special category personal data on the basis of the "special category reasons for processing of your personal data" referred to in section 2 above.</p> <p>For criminal records history we process it on the basis of legal obligations or based on your explicit consent.</p>
To conduct data analytics studies to better understand event attendance and trends within physical activity and sport in the Region	Records of your attendance at any events or competitions hosted by us and/or our delivery partners.	We have a legitimate interest in doing so to ensure that our events continue to improve and are targeted and relevant.
For the purposes of promoting physical activity and sport in the region, our campaigns and events and the work we do as a Active Partnership	Images in video and/or photographic form.	Where you have given us your explicit consent to do so.
To comply with health and safety requirements	Records of attendance and health and medical information	<p>We have a legal obligation and a legitimate interest to provide you and other members of our organisation with a safe environment in which to participate in physical activity and sport.</p> <p>We process special category personal data on the basis of the "special category reasons for processing of your personal data" referred to in section 2 above.</p>
To use information about your physical or mental health (including any injuries) or disability status to ensure your health and safety and to assess your fitness to participate in any of the activities or events we host	Health information	We process special category personal data on the basis of the "special category reasons for processing of your personal data" referred to in section 2 above.
For the purposes of equal opportunities monitoring	Name, title, date of birth, gender, information about your race or ethnicity, and health information.	<p>We have a legitimate interest to promote a sports environment that is inclusive, fair and accessible.</p> <p>We process special category</p>

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Purpose	Personal information used	Lawful basis
		personal data on the basis of the "special category reasons for processing of your personal data" referred to in section 2 above.
To administer your attendance at any courses, events or programmes you sign up to	All contact details, date of birth, gender, health and medical information	This is necessary to enable us to register you on to and arrange for the effective delivery of our development programmes and events.  We process special category personal data on the basis of the "special category reasons for processing of your personal data" referred to in section 2 above.
To manage the process of applying to us for funding	All details provided in your funding application.	This is necessary to enable us to properly manage and assess your application.
To make payments to you where we have agreed to fund a project	Transaction and payment data	This is necessary to make payments to you.
To arrange and manage contracts for the provision of services/products	Transaction and payment data, contact details	This is necessary to enable us to properly manage and perform any contract for services and products.
To comply with legal obligations, for example, regarding people working with children or vulnerable adults	Information about your criminal convictions and offences	For criminal records history we process it on the basis of legal obligations or based on your explicit consent.
To manage the process of entry or nomination into any of the Sports/Community Awards	All details provided in your awards application.	This is necessary to enable us to properly manage and assess your application.
To manage and administer any activity tracker	All contact details	This is necessary to enable us to properly manage and administer the activity tracker. Please note that your name will be displayed in the activity tracker which is viewable by other users unless you select a nickname for this purpose.

For some of your personal information you will have a legal, contractual or other requirement or obligation for you to provide us with your personal information. If you do not provide us with the requested personal information we may not be able to properly perform our contract with you or comply with legal obligations and we may have to terminate our contract. For other personal information you may not be under an

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obligation to provide it to us, but if you do not provide it then we may not be able to properly perform our contract with you.

Where you have given us your consent to use your personal information in a particular manner, you have the right to withdraw this consent at any time, which you may do by contacting us as described in the "Contacting us" section below.

Please note however that the withdrawal of your consent will not affect any use of the data made before you withdrew your consent and we may still be entitled to hold and process the relevant personal information to the extent that we are entitled to do so on bases other than your consent. Withdrawing consent may also have the same effects as not providing the information in the first place, for example we may no longer be able to provide certain benefits to you.

### **Direct Marketing**

Email, post and SMS marketing: from time to time, we may contact you by email, post or SMS with information about products and services we believe you may be interested in. We will only send marketing messages to you in accordance with the marketing preferences you set. You can then let us know at any time that you do not wish to receive marketing messages by contacting us at [info@northamptonshiresport.org](mailto:info@northamptonshiresport.org). You can also unsubscribe from our marketing by clicking on the unsubscribe link in the marketing messages we send to you.

### **Disclosure of your PERSONAL information**

We share personal information with the following parties:

- Any party approved by you;
- Other service providers and advisors: for example, email marketing specialists, payment processors,
- professional advisors, data analysis and IT services (including CRM, website, video- and teleconference services);
- External funding providers: to provide intelligence on our work areas as part of our service agreement;
- Our Partners and Activity Providers: for the purposes of providing you with information on any tickets, opportunities, products and services, for the purposes of arranging any events or workshops you have registered your interest in and for any competition or awards process you have entered or where you have nominated another person;
- The Government or our regulators: where we are required to do so by law or to assist with their investigations or initiatives.
- Police, law enforcement and security services: to assist with the investigation and prevention of crime and the protection of national security.

We do not disclose personal information to anyone else except as set out above.

### **Transferring your personal information internationally**

The personal information we collect is not transferred to and stored in countries outside of the UK and the European Union.

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## How long do we keep personal information For?

The duration for which we retain your personal information will differ depending on the type of information and the reason why we collected it from you. However, in some cases personal information may be retained on a long-term basis: for example, personal information that we need to retain for legal purposes will normally be retained in accordance with usual commercial practice and regulatory requirements.

Generally, where there is no legal requirement we retain all physical and electronic records for a period of 6 years after your last contact with us. Exceptions to this rule are:

- Information that may be relevant to personal injury claims, discrimination claims may be retained until the limitation period for those types of claims has expired. For personal injury or discrimination claims this can be an extended period as the limitation period might not start to run until a long time after the event.
- Information that may be relevant to projects that we fund or support may be retained for longer periods in order to allow us to assess the longer-term impact of our support for projects.

It is important to ensure that the personal information we hold about you is accurate and up-to-date, and you should let us know if anything changes, for example if you change your phone number or email address.

You may be able to update some of the personal information we hold about you through your account on [www.northamptonshiresport.org](http://www.northamptonshiresport.org). Alternatively, you can contact us by using the details set out in the "Contacting us" section below.

## YOUR RIGHTS IN RELATION TO PERSONAL INFORMATION

You have the following rights in relation to your personal information:

- the right to be informed about how your personal information is being used;
- the right to access the personal information we hold about you;
- the right to request the correction of inaccurate personal information we hold about you;
- the right to request the erasure of your personal information in certain limited circumstances;
- the right to restrict processing of your personal information where certain requirements are met;
- the right to object to the processing of your personal information;
- the right to request that we transfer elements of your data either to you or another service provider;
- the right to object to certain automated decision-making processes using your personal information.

You should note that some of these rights, for example the right to require us to transfer your data to another service provider or the right to object to automated decision making, may not apply as they have specific requirements and exemptions which apply to them and they may not apply to personal information recorded and stored by us. For example, we do not use automated decision making in relation to your personal data.

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However, some have no conditions attached, so your right to withdraw consent or object to processing for direct marketing are absolute rights.

Whilst this privacy notice sets out a general summary of your legal rights in respect of personal information, this is a very complex area of law. More information about your legal rights can be found on the Information Commissioner's website at <https://ico.org.uk/for-the-public>.

To exercise any of the above rights, or if you have any questions relating to your rights, please contact us by using the details set out in the "Contacting us" section below.

### **Contacting us**

If you have any concerns or questions about how we look after your personal information, please contact:

Martin Barnwell  
Strategic Director – Operations  
Northamptonshire Sport  
Delapré Abbey  
London Road  
Northampton  
NN4 8AW  
[martin.barnwell@northamptonshiresport.org](mailto:martin.barnwell@northamptonshiresport.org)

You can also complain to the ICO if you are unhappy with how we have used your data. The ICO's address:

Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Helpline number: 0303 123 1113

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