

North Northamptonshire Council Draft Corporate Plan 2021- 25 - Consultation

Frequently Asked Question's (FAQ's)

What is the Council's Corporate Plan?

Our Corporate Plan sets out what we are aiming to achieve over the next four years. It sets out the Council's:

- **Vision** for the future
- **Values** (the way we want to provide services)
- **Key Commitments.** We have proposed six key commitments to local residents. These ensure our services and plans for the future our broad and not too focussed on only one or two areas.
- **Priorities.** These are the things that are most important to us at the moment. These can change over time depending on local need and progress in addressing the issues.

Why is the Corporate Plan important?

Many of the services that we provide, both ourselves as a Council and in partnership with others, have a big impact on both the area and those who live in, work in and visit North Northamptonshire. We feel that it is really important that we set out clearly what we are about as an organisation and what we plan to do. It allows our residents and customers living locally and local businesses to see what is planned for the area. Importantly, it provides more information around how the public money we receive both from people living and working locally and also from the government, is going to be used.

Why is this consultation important?

We feel it is very important that local residents and business have a say in how local public services are provided. Our elected Councillors play a vital role in ensuring what we are planning to do reflects what local communities need. However, we carry out consultation activity to help provide a direct route for our residents and stakeholders to tell us what they think.

When does the consultation start and finish?

This consultation started on 6 September 2021 and finishes at midnight, on 3 October 2021.

How can I have my say?

Please tell us your views by completing our questionnaire:

<https://northnorthants.citizenspace.com/corporate-plan/2021-25-consultation>

If you prefer, you can email or send your comments in by post using the contact details below, or by handing it in to one of North Northamptonshire libraries or at the Customer Services Centres.

If you have any queries, comments or would like a copy of the questionnaire in another format you can contact us by email, post or telephone. Our contact details are as follows:

Email address: CET@northnorthants.gov.uk

Telephone: 0300 126 3000

Postal address: Draft Corporate Plan Consultation Response
North Northamptonshire Council
Sheerness House
Meadow Road
Kettering
NN16 8TL

What will we do with the response to this consultation?

The feedback from this consultation will be considered by the Council's Executive before the Corporate Plan is considered by the Council for Adoption. We will also use the feedback that we receive to further shape our services and approach in the future.

Will we be able to see the result of the consultation?

Yes, certainly. The results of the consultation will be provided on our website at this link, likely later in October or early November 2021:

<https://northnorthants.citizenspace.com/>. The consultation will run from 6 September until midnight, 3 October 2021.

Have your say

Please tell us your views by completing this questionnaire. You do not have to answer all of the questions or give us your feedback on every section. If you do not wish to answer a question or give feedback on a specific section, then you can skip those questions and move on to the next section.

Your feedback will be part of a report with many other people's feedback, so you will not be personally identified.

For information about how consultation and engagement responses are managed, please see the consultation and engagement privacy notice.

<https://www.northnorthants.gov.uk/service-privacy-notices/consultation-and-engagement-privacy-notice>

What consultation has already been carried out?

A number of focus groups were held with key stakeholders back in 2020 that has informed the development of the Council's vision and values.

Stakeholders included our customers, local businesses, staff, our Council members, and parish and town councillors. These focus groups produced a lot of valuable information that has informed our approach.

The Corporate Plan has been considered by the Council's Executive Advisory Panels. The Executive Advisory Panels are cross-party (political) meetings of elected members and are where the Council's policy is developed, and recommendations are made to the Council's Executive Members.

You can stay up to date by visiting: <https://northnorthants.citizenspace.com/>

How can I get more involved in shaping the Council's plans in the future?

You can get involved a number of ways:

1. You can follow on social media:
Twitter: <https://twitter.com/NNorthantsC>
Facebook: <https://www.facebook.com/NorthNorthants>
LinkedIn: <https://www.linkedin.com/company/north-northamptonshire-council>
2. You can stay up to date with consultation activities by visiting: <https://northnorthants.citizenspace.com/>

3. You can get involved to have your say by signing up to join:
 - o The Consultation Register - which is open to anyone to join. You'll receive an email when a new consultation opens on the Northamptonshire Consultation Hub.
 - o Our Residents' Panel - You don't need any expert knowledge of the public sector; you only need to live in North Northamptonshire and be aged 16 or over.

You can find out more here:

[Get involved to have your say | North Northamptonshire Council
\(northnorthants.gov.uk\)](https://www.northnorthants.gov.uk/get-involved-to-have-your-say)

4. You can contact your local councillor who will be pleased to hear from you and to assist. You can find out more here:
<https://www.northnorthants.gov.uk/councillors-mps-and-meetings/find-your-councillor>