

North Northamptonshire Council Draft Corporate Plan 2021 – 25 Consultation

Group Facilitator's Feedback Form

Overview

North Northamptonshire Council is working on its first ever Corporate Plan. The Corporate Plan sets out the Council's vision, values, key commitments and priorities for the future.

The Corporate Plan aims to provide clarity about what the Council is about, where it wants to go and when the draft plan is complete, will provide an overview of the actions the Council will take to help make its vision a reality.

We would like your views on the draft Corporate Plan at this stage in its development. To help, we have produced a summary of the draft plan to help focus attention.

Our draft summary Corporate Plan, which sits on one side of paper contains:

- Our long-term vision for the area which is: ***North Northamptonshire: A place where everyone has the best opportunities and quality of life.***
- A set of seven values which explain how we will provide services in the future.
- Six key commitments that aim to ensure that we take a broad focus of what is important to the future of the area.

We helped identify our draft vision, values and commitments from information that stakeholders told us about when preparations were being made for the new Council in 2020.

We are now seeking views on the draft Corporate Plan.

We would like you to tell us:

- If you think that we have got the vision it right
- If the values we have for the Council are the right ones.
- If the key commitments we are making are correct.
- How you would want the Council to stay connected with you in the future

Your feedback on this consultation is really important to us. All consultation feedback will be analysed and considered and will help the Council make a final decision on the Corporate Plan, which it will consider for adopting in December 2021.

A formal public, partner and staff consultation is from **6 September 2021**, running for four weeks, closing at **midnight, on 3 October 2021**.

The proposed plan and survey are available on our consultation hub <https://northnorthants.citizenspace.com/> and as a paper version, on request at our customer service centres and in North Northamptonshire libraries. There will also be a helpline phone number (0300 126 1000) for anyone requiring support in taking part in the consultation.

We hope that you can take the time to respond to the survey either individually or as a collective.

We would also appreciate it if you would help promote the consultation by sharing the posts on our social media accounts:

Twitter <https://twitter.com/NNorthantsC>

Facebook <https://www.facebook.com/NorthNorthants>

LinkedIn <https://www.linkedin.com/company/north-northamptonshire-council>

Many thanks for your continued support in making North Northamptonshire the best it can be.

Jason Smithers

Leader of North Northamptonshire Council

Have your say

This form is to help assist a group of respondents to record and provide their feedback as a collective group (for example a community group) to one or more of the consultation proposals.

If you would like to respond to the consultation as an individual, or if you are responding on behalf of an organisation, then we would encourage you to complete the online questionnaire.

<https://northnorthants.citizenspace.com/corporate-plan/2021-25-consultation>

Please read the draft summary Corporate Plan to gain a better understanding of our draft vision, values and key commitments and priorities before you comment on them.

All of the supporting documentation is available on our consultation hub:

<https://northnorthants.citizenspace.com/>

About you

Name of facilitator(s)	
Name of organisation/group	
Date of meeting	
Number of participants	

1) Which of the below customer categories best describes the participants?

(Please tick (√) all that apply)

Older People	<input type="checkbox"/>
Younger Adults	<input type="checkbox"/>
Learning Disability	<input type="checkbox"/>
Physical Disability	<input type="checkbox"/>
Mental Health	<input type="checkbox"/>
Carers	<input type="checkbox"/>
Black or Minority Ethnic Group	<input type="checkbox"/>
Prefer not to say	<input type="checkbox"/>

Other (please specify):	
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Feedback on our Vision

Please comment on the Vision that may affect/interest your group.

Our Vision

North Northamptonshire: A place where everyone has the best opportunities and quality of life

2) Do you agree or disagree with our Vision?

Please tick (✓) relevant answer

Strongly agree	<input type="checkbox"/>
Agree	<input type="checkbox"/>
Neither agree nor disagree	<input type="checkbox"/>
Disagree	<input type="checkbox"/>
Strongly disagree	<input type="checkbox"/>
Don't know	<input type="checkbox"/>

3) If you would like to tell us why you answered the previous question in the way that you did, please do so here:

4) If you think we have missed anything important in our Vision, then please tell us below:

Feedback on our Values

Please comment on the Values that may affect/interest your group.

Our draft Values

We will be customer focussed, respectful, innovative, efficient, transparent, supportive, and trustworthy

5) Do you agree or disagree with our draft Values?

Please tick (✓) relevant answer

Strongly agree	<input type="checkbox"/>
Agree	<input type="checkbox"/>
Neither agree nor disagree	<input type="checkbox"/>
Disagree	<input type="checkbox"/>
Strongly disagree	<input type="checkbox"/>
Don't know	<input type="checkbox"/>

6) If you would like to tell us why you answered the previous question in the way that you did, please do so here:

7) If you think we have missed any important in our organisational Values, then please tell us below:

Corporate Plan Commitments & Priorities

Please read the draft summary Corporate Plan to gain a better understanding of our draft vision, values and key commitments and priorities.

Our draft Corporate Plan shapes the way we deliver and improve our services. We want the Council to be a modern, accessible, and accountable Council.

To help us meet our Vision we have developed six key commitments.

For each of the six commitments, we have developed a series of actions and activities grouped which we have called priorities.

The commitments and their associated priorities will be subject to action plans being developed once the Corporate Plan is adopted.

In this next section of the questionnaire, we want to hear about your thoughts on the six key commitments and their respective priorities.

Feedback on our Commitments

Please comment on the commitment and priorities that may affect/interest your group.

About Our Commitments

Commitment 1: Active, fulfilled lives

“Helping people live healthier, more active, independent and fulfilled lives”

Our Priorities to achieve Commitment 1: Active, fulfilled lives

- Greater access to better quality adult social care
- Value and support our carers and volunteers
- Improve the accessibility and use of leisure, culture, and sport
- Provide enhanced support to improve mental health and wellbeing
- Tackle the causes of complex problems such as homelessness

8) Do you agree or disagree with this commitment and its associated priorities?

Please tick (✓) relevant answer

Strongly agree	<input type="checkbox"/>
Agree	<input type="checkbox"/>
Neither agree nor disagree	<input type="checkbox"/>
Disagree	<input type="checkbox"/>
Strongly disagree	<input type="checkbox"/>
Don't know	<input type="checkbox"/>

9) If you would like to tell us why you answered the previous question in the way that you did, please do so here:

10) How important do you think this commitment is for North Northamptonshire Council?

Please tick (✓) relevant answer

Extremely important	<input type="checkbox"/>
Important	<input type="checkbox"/>
Moderately important	<input type="checkbox"/>
Slightly important	<input type="checkbox"/>
Not important at all	<input type="checkbox"/>
Don't know	<input type="checkbox"/>

Commitment 2: Better, brighter futures

“Caring for our young people, providing them with a high-quality education and opportunities to help them flourish”

Our Priorities to achieve Commitment 2: Better, brighter futures

- Ensure every child has equal access to a high standard of education
- Assist the Children’s Trust to provide higher standards of support
- Promote better training, further education and employment opportunities for young people

11) Do you agree or disagree with this commitment and its associated priorities?

Please tick (✓) relevant answer

Strongly agree	<input type="checkbox"/>
Agree	<input type="checkbox"/>
Neither agree nor disagree	<input type="checkbox"/>
Disagree	<input type="checkbox"/>
Strongly disagree	<input type="checkbox"/>
Don't know	<input type="checkbox"/>

12) If you would like to tell us why you answered the previous question in the way that you did, please do so here:

13) How important do you think this commitment is for North Northamptonshire Council?

Please tick (✓) relevant answer

Extremely important	<input type="checkbox"/>
Important	<input type="checkbox"/>
Moderately important	<input type="checkbox"/>
Slightly important	<input type="checkbox"/>
Not important at all	<input type="checkbox"/>
Don't know	<input type="checkbox"/>

Commitment 3: Safe and thriving places

“Enable a thriving and successful economy that shapes great places to live, learn, work, and visit”

Our Priorities to achieve Commitment 3: Safe and thriving places

- Strengthen the cultural identity of our towns, villages, and rural communities
- Help town centres and villages respond to changing trends
- Attract tourism, visitors, and inward investment
- Support the creation of high-quality, better skilled jobs
- Improve the standard of new and existing homes and ensure housing supply meets demand
- Tackle the causes of difficult issues leading to nuisance, crime, and anti-social behaviour
- Promote sustainable, active travel
- Maintain our highways infrastructure to keep people moving safely around North Northamptonshire
- Enable people to travel across North Northamptonshire and beyond
- Ensure everyone has access to high-speed internet connectivity

14) Do you agree or disagree with this commitment and its associated priorities?

Please tick (✓) relevant answer

Strongly agree	<input type="checkbox"/>
Agree	<input type="checkbox"/>
Neither agree nor disagree	<input type="checkbox"/>
Disagree	<input type="checkbox"/>
Strongly disagree	<input type="checkbox"/>
Don't know	<input type="checkbox"/>

15) If you would like to tell us why you answered the previous question in the way that you did, please do so here:

16) How important do you think this commitment is for North Northamptonshire Council?

Please tick (✓) relevant answer

Extremely important	<input type="checkbox"/>
Important	<input type="checkbox"/>
Moderately important	<input type="checkbox"/>
Slightly important	<input type="checkbox"/>
Not important at all	<input type="checkbox"/>
Don't know	<input type="checkbox"/>

Commitment 4: Green, sustainable environment

“Taking a lead on improving the green environment, making the area more sustainable for generations to come”

Our Priorities to achieve Commitment 4: Green, sustainable environment

- Work with communities and businesses to tackle climate change and improve air quality
- As an exemplar to other organisations, demonstrate clear leadership on tackling sustainability
- Embed low carbon technology, sustained and improved green infrastructure, and sustainable forms of transport fit for the future
- Protect and further enhance the natural environment and ecology
- Ensure we all throw away less, reuse more, and recycle as much as we can
- Protect the countryside and ensure it is accessible for everyone to enjoy

17) Do you agree or disagree with this commitment and its associated priorities?

Please tick (✓) relevant answer

Strongly agree	<input type="checkbox"/>
Agree	<input type="checkbox"/>
Neither agree nor disagree	<input type="checkbox"/>
Disagree	<input type="checkbox"/>
Strongly disagree	<input type="checkbox"/>
Don't know	<input type="checkbox"/>

18) If you would like to tell us why you answered the previous question in the way that you did, please do so here:

19) How important do you think this commitment is for North Northamptonshire Council?

Please tick (✓) relevant answer

Extremely important	<input type="checkbox"/>
Important	<input type="checkbox"/>
Moderately important	<input type="checkbox"/>
Slightly important	<input type="checkbox"/>
Not important at all	<input type="checkbox"/>
Don't know	<input type="checkbox"/>

Commitment 5: Connected communities

“Ensuring our communities are connected with one another so they are able to shape their lives and the areas where they live”

Our Priorities to achieve Commitment 5: Connected communities

- Inform and listen to our communities, giving them a greater say in their future
- Respect and engage our local communities
- Empower a thriving voluntary and community sector

20) Do you agree or disagree with this commitment and its associated priorities?

Please tick (✓) relevant answer

Strongly agree	<input type="checkbox"/>
Agree	<input type="checkbox"/>
Neither agree nor disagree	<input type="checkbox"/>
Disagree	<input type="checkbox"/>
Strongly disagree	<input type="checkbox"/>
Don't know	<input type="checkbox"/>

21) If you would like to tell us why you answered the previous question in the way that you did, please do so here:

22) How important do you think this commitment is for North Northamptonshire Council?

Please tick (✓) relevant answer

Extremely important	<input type="checkbox"/>
Important	<input type="checkbox"/>
Moderately important	<input type="checkbox"/>
Slightly important	<input type="checkbox"/>
Not important at all	<input type="checkbox"/>
Don't know	<input type="checkbox"/>

Commitment 6: Modern public services

“Providing efficient, effective, and affordable services that make a real difference to all our local communities”

Our Priorities to achieve Commitment 6: Modern public services

- Provide good quality and efficient services valued by our customers
- Enhance the services provided at our community hubs
- Value our staff and become an employer of choice
- Use our assets, skills, knowledge, and technology to make a real difference
- Robust financial and performance management

23) Do you agree or disagree with this commitment and its associated priorities?

Please tick (✓) relevant answer

Strongly agree	<input type="checkbox"/>
Agree	<input type="checkbox"/>
Neither agree nor disagree	<input type="checkbox"/>
Disagree	<input type="checkbox"/>
Strongly disagree	<input type="checkbox"/>
Don't know	<input type="checkbox"/>

24) If you would like to tell us why you answered the previous question in the way that you did, please do so here:

25) How important do you think this commitment is for North Northamptonshire Council?

Please tick (✓) relevant answer

Extremely important	<input type="checkbox"/>
Important	<input type="checkbox"/>
Moderately important	<input type="checkbox"/>
Slightly important	<input type="checkbox"/>
Not important at all	<input type="checkbox"/>
Don't know	<input type="checkbox"/>

Other comments

26) To help us understand which of our key commitments are most important to you, please rank each of the commitments in order of importance, with 1 being the 'most important' and 6 being the 'least important'.

Please put only one tick (✓) in each column

	Most important			Least important		
	1	2	3	4	5	6
Active, fulfilled lives	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Better, brighter futures	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Safe and thriving places	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Green, sustainable environment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Connected communities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Modern public services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

This draft Corporate Plan is a key document for the Council, and we want to make sure that everyone can understand it. It is important to us that the language and wording used is clear and easy to follow. We are interested in finding out how you found reading and understanding our draft Corporate Plan.

27) On a scale of 1-5, how clear was the Corporate Plan to read and understand? (1 = Very Unclear and 5 = Very Clear)?

Please tick (✓) relevant answer

Very Unclear					Very Clear	Don't Know
1	2	3	4	5		

Thank you for comments.

Please return your discussion feedback to us by **3 October 2021**.

Email Address: CET@northnorthants.gov.uk

Postal address: Draft Corporate Plan Consultation Response
North Northamptonshire Council
Sheerness House
Meadow Road
Kettering
NN16 8TL