

North Northamptonshire Council Draft Corporate Plan 2025 – 2029 Consultation

Facilitator's Feedback Form

This form is to help assist facilitators to record and provide feedback from group discussions to assist with the consultation on the draft Corporate Plan.

Please either input the feedback received directly onto our engagement software system using this link: <https://northnorthants.citizenspace.com/corporate-plan/facilitator-form2025/> or email the completed Facilitator's Feedback Form to YourVoiceMatters@northnorthants.gov.uk. Deadline dates are outlined later in this form.

Overview

North Northamptonshire Council is developing a new Corporate Plan for the next four years. The draft plan sets out the key commitments the council is proposing to make to local residents and business in North Northamptonshire.

As a relatively new council we have big aspirations for North Northamptonshire. We are keen to make the area a proud, prosperous and proactive place to be.

The council's Corporate Plan 2025-2029 is a key document that sets out:

- Future priorities of the council
- The key commitments the council is making to everyone in North Northamptonshire over the next four years
- Changes and improvements that you can expect to see as a result

The commitments we are making over the next four years fit under the following key themes:

- **Family**
- **Community**
- **Prosperity**
- **Smarter, Faster, Fairer Public Services**

Some of our Members, partners and colleagues have already shared their thoughts to help us write our draft plan. We now want to hear what you and your local community think about our plans for the future.

Why your views matter

We want to know what you think of our priorities and key commitments. Do you agree with the things we want to do? Is there anything you think is missing?

We also want to make sure the plan is clear and easy to read, so everyone can understand it.

Your feedback is really important. We will consider what people say and make changes if we need to.

A final version of the Corporate Plan will then be presented to Executive. It will then go to Full Council later this year for approval. We will then make action plans to show how our priorities and commitments will be delivered.

Helpful things to read

Please read the draft summary [Corporate Plan 2025-29](#) to get a better understanding of our key priorities and commitments.

Please also see:

- [Executive Report 15 July 2025 and its appendices](#)
- [Corporate Plan 2025-29 Consultation Stakeholder Presentation](#) (this can be used as a guide and delivered informally if preferred)
- [Frequently Asked Questions](#) (FAQs)
- Our current [Corporate Plan 2021-25](#)

Have your say

This form is to help assist a group of respondents to record and provide their feedback as a collective group (for example a community group) to one or more of the consultation proposals.

If you would like to respond to the consultation as an individual, or if you are responding on behalf of an organisation, then we would encourage you to complete the online questionnaire:

- <http://www.northnorthants.gov.uk/CorpPlanConsult>

Feedback will be part of a report with many other people's feedback, so you will not be personally identified.

This consultation will run from **10 September 2025 to 23.59 on 1 October 2025**. Please ensure we receive your feedback before this deadline.

Finally, please feel free to tell your family and friends about this consultation. You can help us promote it by sharing the posts on our social media accounts:

- X: <https://x.com/NNorthantsC>

- Facebook: <https://www.facebook.com/NorthNorthants>
- LinkedIn: <https://uk.linkedin.com/company/north-northamptonshire-council>

Thank you for your assistance.

Please either input the feedback received directly onto our engagement software system using this link: <https://northnorthants.citizenspace.com/corporate-plan/facilitator-form2025/> or email the completed Facilitator's Feedback Form to YourVoiceMatters@northnorthants.gov.uk.

For information about how consultation and engagement responses are managed, please see the [consultation and engagement privacy notice](#).

Questions

The following questions are to assist you with your discussions and to help provide feedback in a consistent manner. However, please feel free to adapt them to suit your audience.

Not all questions may be relevant to your group's discussion.

About you

Name of facilitator(s)	
Name of organisation/ group/ board	
Date of meeting	
Location represented	
Number of participants	

Which of the below customer categories best describes the participants?

(Please tick (✓) all that apply)

Older People	<input type="checkbox"/>
Younger Adults	<input type="checkbox"/>
Children and Young People	<input type="checkbox"/>
Learning Disability	<input type="checkbox"/>
Physical Disability	<input type="checkbox"/>
Mental Health	<input type="checkbox"/>
Carers	<input type="checkbox"/>
Minority Ethnic Group	<input type="checkbox"/>
Prefer not to say	<input type="checkbox"/>

Other, please give details here:

Shaping the council's corporate plan

Feedback on our priorities

We want to hear about your thoughts on four identified themes and their priorities. Please read them and think about how they may impact your group.

The four themes are:

- **Family**
- **Community**
- **Prosperity**
- **Smarter, Faster, Fairer Public Services**

You can see more detail in the [draft Corporate Plan 2025-29](#).

Theme 1: Family

Our vision for Family

We believe that strong families are the foundation of a thriving community. Through compassionate, proactive, and person-centred services, we will support people at every stage of life, ensuring they can live healthy, fulfilled, and independent lives for as long as possible.

From early years through adulthood and later life, we will work alongside families, carers, and our partners to create a system that promotes wellbeing, builds resilience, and reduces health inequalities.

What this means in practice

- Supporting people to live well, independently, and with dignity
- Helping children and young people reach their potential at the earliest opportunity
- Promoting better health and wellbeing for all
- Recognising and supporting carers
- Stronger community networks that prevent crises before they happen

The change you will see

- More people living independently and with dignity for longer.
- Children and young people achieving better educational and life outcomes.
- A healthier population with reduced health inequalities.
- Families and carers who feel recognised, supported, and valued.
- Healthier communities and a reduction in the increase of high-cost, crises driven care.

Together, we will strive for every resident, regardless of age, background, or circumstances, so that they can live a healthier, safer and more fulfilling life.

You can see more detail, including our key commitments, in the [draft Corporate Plan](#).

To what extent do you agree or disagree with the above priorities?

Please tick (✓) relevant answer

Strongly agree

Tend to agree

--	--

Neither agree nor disagree

--	--

Tend to disagree

--	--

Strongly disagree

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Don't know

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If you would like to tell us why you answered the previous question in the way that you did, please do so here:

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If you think there are any important “Family” priorities missing from the above, then please tell us what you would like to see included:

Theme 2: Community

Our vision for Community

We want every neighbourhood to be a place people are proud to call home. Safe, clean, well-maintained, and well-connected. We will invest in the roads, services and approaches that underpin strong, vibrant communities while holding to account the minority who undermine them.

Through effective planning, high-quality public spaces, reliable transport, and firm but fair regulation, we will ensure that residents and businesses thrive. We will take decisive action against environmental crime, anti-social behaviour, and neglect that damages the quality of life for others.

What this means in practice

- Delivering better roads, pavements and transport connections
- Shaping local communities so that they have the facilities they need in the future
- Ensuring there is enough housing locally that people can afford and meets their needs
- Maintaining safe, clean, and attractive neighbourhoods
- Strong action to make communities safer and protect residents and businesses
- Supporting community life, leisure and shared spaces

The change you will see

- Better roads, transport, and infrastructure that residents can rely on.
- The right facilities and characteristics that local communities need to flourish and be proud and prosperous.
- Greater availability and quality of housing to better meet housing now and in the future.
- Cleaner, safer and better-maintained streets and neighbourhoods.
- Stronger action on environmental crime and anti-social behaviour.
- Higher housing standards and fairer regulation for renters and homeowners alike.
- Parks, open spaces and community facilities that bring people together.

We will take a proactive, no-nonsense approach to safeguarding the quality of life in every neighbourhood, making sure pride in place is something everyone can share.

You can see more detail, including our key commitments, in the [draft Corporate Plan](#).

To what extent do you agree or disagree with the above priorities?

Please tick (✓) relevant answer

Strongly agree	<input type="checkbox"/>
Tend to agree	<input type="checkbox"/>
Neither agree nor disagree	<input type="checkbox"/>
Tend to disagree	<input type="checkbox"/>
Strongly disagree	<input type="checkbox"/>
Don't know	<input type="checkbox"/>

If you would like to tell us why you answered the previous question in the way that you did, please do so here:

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If you think there are any important “Community” priorities missing from the above, then please tell us what you would like to see included:

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Theme 3: Prosperity

Our vision for Prosperity

We are proud of our areas unique character, its natural landscapes, heritage, rural communities and thriving local economy. Our vision is to protect and enhance what makes North Northamptonshire special, while creating new opportunities for residents, businesses and visitors.

We will safeguard the environment for future generations, support the economy and celebrate the heritage and culture that define our sense of place. By working with businesses large and small, farmers, community groups and partners, we will ensure that both town and countryside continue to prosper together.

What this means in practice

- Supporting a vibrant and sustainable local economy
- Celebrating our heritage and culture and promoting tourism and our town centres
- Protecting and enhancing our countryside and local environment
- Better rural connectivity and services
- Making the most of our natural assets

The change you will see

- A resilient economy that balances growth with sustainability.
- Stronger cultural identity and heritage that residents are proud of and visitors want to experience.
- A healthier natural environment with thriving biodiversity and reduced carbon emissions and associated costs.
- Better connections and services that reduce rural isolation and improve equality of access.
- More opportunities for residents to enjoy and benefit from the countryside and green spaces.

Together, we will protect what makes our area special while ensuring it can meet the needs of future generations.

You can see more detail, including our key commitments, in the [draft Corporate Plan](#).

To what extent do you agree or disagree with the above priorities?

Please tick (✓) relevant answer

Strongly agree	<input type="checkbox"/>
Tend to agree	<input type="checkbox"/>
Neither agree nor disagree	<input type="checkbox"/>
Tend to disagree	<input type="checkbox"/>
Strongly disagree	<input type="checkbox"/>
Don't know	<input type="checkbox"/>

If you would like to tell us why you answered the previous question in the way that you did, please do so here:

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If you think there are any important “Prosperity” priorities missing from the above, then please tell us what you would like to see included:

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Theme 4: Smarter, Faster, Fairer Public Services

Our Vision for Smarter, Faster, Fairer Public Services

We will deliver services that are smarter, faster and fairer. We will make the best use of technology and innovation to meet the needs of our residents, businesses, and communities and provide more response services that meet customers' needs.

Our ambition is to provide Smarter, Faster and Fairer public services that work seamlessly across our three priority themes: Family, Community and Prosperity. Through early intervention and prevention, better use of data and the intelligent application of artificial intelligence (AI), we will improve outcomes while making every pound of public money go as far as it can.

We will embrace digital technology to improve how people access services, while ensuring no one is left behind. Residents will still be able to contact us face to face and by phone, but we will also expand online services to give people greater choice and convenience.

What this means in practice

- Make the most out of the money, assets, people and technology we have available
- Collective focus on early intervention and prevention
- Be at the forefront of innovation in service delivery, partnership working and communication with our residents
- Improving customer experience

The change you will see

- More efficient and effective services that our residents see and feel more benefit from.
- People will stay healthier longer and communities will feel safer and more supported.
- Services that better meet your needs and that make a bigger difference to your quality of life and the prosperity of the area.
- Improvement in customer satisfaction and a reduction in customer complaints.

Through smart technology, inclusive digital services and a continued human touch, we will deliver an efficient council that works better for everyone and provides great value for money.

You can see more detail, including our key commitments, in the [draft Corporate Plan](#).

To what extent do you agree or disagree with the above priorities?

Please tick (✓) relevant answer

Strongly agree

Tend to agree

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Neither agree nor disagree

--	--

Tend to disagree

--	--

Strongly disagree

--	--

Don't know

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If you would like to tell us why you answered the previous question in the way that you did, please do so here:

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If you think there are any important “Smarter, Faster, Fairer Public Services” priorities missing from the above, then please tell us what you would like to see included:

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Our priorities

To help us understand which of our priorities are most important to you, please rank each of the priorities in order of importance, with 1 being the 'most important' and 4 being the 'least important'.

Please put **only** one tick (✓) in each column

	Most important			Least important
	1	2	3	4
Family	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Community	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Prosperity	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Smarter, Faster, Fairer Public Services	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Language and understanding

The Corporate Plan is a key document for the Council, and we want to make sure that everyone can understand it. It is important that the language and wording used is clear easy to follow.

How clear or unclear is the draft Corporate Plan to read and understand?

Please tick (✓) relevant answer

Very clear	<input type="checkbox"/>
Clear	<input type="checkbox"/>
Neither clear nor unclear	<input type="checkbox"/>
Unclear	<input type="checkbox"/>
Very unclear	<input type="checkbox"/>
Don't know	<input type="checkbox"/>

If you would like to tell us why you answered the previous question in that way, you can do so here:

If there is anything else that you would like to tell us regarding the draft Corporate Plan 2025-2029 that you have not already told us, you can do so here:

Thank you for comments.

Please return your discussion feedback to us by **23.59 on 1 October 2025**.

Email Address: YourVoiceMatters@northnorthants.gov.uk

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