

# North Northamptonshire Council

## Draft Corporate Plan 2025-29

### Consultation

## Frequently Asked Questions (FAQs)

### **What is the Council's Corporate Plan?**

The council's Corporate Plan is a vital part of the council's strategic budget and policy framework. It sets out what the council's vision and ambitions are. It provides a strategy that helps the council prioritise its resources according to those areas it has identified as most important. These are often referred to as the council's corporate priorities.

The [current Corporate Plan](#) runs from 2021-2025 and now needs to be refreshed.

### **Why is the Corporate Plan important?**

Many of the services that we provide, both ourselves as a Council and in partnership with others, have a big impact on both the area and those who live in, work in and visit North Northamptonshire. We feel that it is important that we set out clearly what we are about as an organisation and what we plan to do. It allows our residents and customers living locally and local businesses to see what is planned for the area. Importantly, it provides more information around how the public money we receive both from people living and working locally and also from the government, is going to be used.

### **How is the council finding out people's views to help shape the new Corporate Plan?**

We feel it is very important that local residents and business have a say in how local public services are provided. Our elected Councillors play a vital role in ensuring what we are planning to do reflects what local communities need. So, it's important we know the views of our residents and stakeholders.

We want to hear your views on what you think the council's priorities should be over the next four years.

We have already been engaging with some community groups and partners over the last few weeks. We have received some useful feedback from stakeholders and Members during these initial engagement discussions, which has helped to develop the draft Corporate Plan.

We also carried out a comprehensive residents' satisfaction survey during the summer and the results of which will be made public after the 9<sup>th</sup> October. The feedback from residents has been used to help shape our plan for the future.

We are now carrying out a public consultation to seek the views of our local communities and other stakeholders on our priorities.

We are keen to understand if people agree with our priorities and if they think anything is missing. It is also important that the language we use in the Corporate Plan is clear and easy to understand.

### **When can I have my say?**

This consultation will run from 10 September 2025 until 23.59 on 1 October 2025.

### **How can I have my say?**

You can tell us your views in a variety of ways.

You can give us your feedback by completing a questionnaire. This is available on our website <http://www.northnorthants.gov.uk/CorpPlanConsult>, with paper copies available upon request.

You can also access the online questionnaire free of charge at any North Northamptonshire Council library. Please see the [Library website](#) or telephone 0300 126 3000 to check opening times.

Alternatively, you can email or send your comments in by post using the contact details below, or by handing it in to one of North Northamptonshire Council's libraries.

If you are a member of an organisation or community group, you are welcome to hold your own group discussion with others and provide your joint feedback either by completing the [Group Facilitator's Feedback Form](#) or by downloading the PDF version below and emailing or posting the form back to us.

We will also be attending several public engagement events and meetings over the next three weeks. Please look out for notice of these within your local community and on our social media channels.

If you have any queries, comments or would like a copy of the questionnaire in another format you can contact us by email, post or telephone. Our contact details are as follows:

**Email address:** [YourVoiceMatters@northnorthants.gov.uk](mailto:YourVoiceMatters@northnorthants.gov.uk)

**Telephone:** 0300 126 3000

**Postal address:**

Draft Corporate Plan Consultation Response  
North Northamptonshire Council  
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Kettering  
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### **What will we do with the response to the engagement and consultation?**

All of the feedback received will be considered, alongside other information and data we hold, to help shape the contents of the Corporate Plan and the council's priorities.

Feedback received will be shared with councillors alongside the Corporate Plan and considered by the council's Corporate Scrutiny Committee, Executive and then Full Council for adoption. We will also use the feedback we receive to further shape our services and approach in the future.

### **Will we be able to see the result of the engagement and consultation?**

Yes, the results will be provided on our [Your Voice Matters website](#), once analysed. Results will also accompany the Executive and Full Council decision making papers.

### **How can I get more involved in shaping the Council's plans in the future?**

You can get involved in a number of ways:

1. You can follow on social media:  
X: <https://x.com/NNorthantsC>  
Facebook: <https://www.facebook.com/NorthNorthants>  
LinkedIn: <https://uk.linkedin.com/company/north-northamptonshire-council>
2. You can stay up to date with consultation activities by visiting:  
<https://northnorthants.citizenspace.com/>
3. You can get involved to have your say by signing up to join:



**North  
Northamptonshire  
Council**

- o The Consultation Register - which is open to anyone to join. You'll receive an email when a new consultation opens on the Northamptonshire Consultation Hub.
- o Our Residents' Panel - You don't need any expert knowledge of the public sector; you only need to live in North Northamptonshire and be aged 16 or over.

You can find out more here: <https://northnorthants.citizenspace.com/get-involved/>

4. You can contact your local councillor who will be pleased to hear from you and to assist. You can find out more here:

<https://www.northnorthants.gov.uk/councillors-mps-and-meetings/find-your-councillor>